The highlighted fields indicate changes to Food Assistance Claims Services RFP.

Changes on page 20, 4.2.5.3.1 Service Delivery and 4.2.5.3.5 Reconciliation of Reports referring to Sections:

4.2.5.3.1 Service Delivery

Vendors must provide a detailed description of the work plan and the methods to be used that will convincingly demonstrate to the Department what the Vendor intends to do, the number of children/youth and/or families to be served, the timeframes necessary to accomplish the work, and how the work will be accomplished. The service delivery must incorporate all of the requirements identified in *Sections 3.1 through 3.5*. Vendors must also identify the county/region to be served by the proposed project.

4.2.5.3.5 Reconciliation of Reports

Vendors must describe how they will ensure that the reports are reconciled accurately and timely as required in *Section 3.5 Reconciliation of Reports*.

Changes made on page 25 Method of Providing Services:

Method of Providing Services		50% of points for a possible 500 points	
A.	Service Delivery Approach	4.2.5.3.1	210
B.	Project Services Area	4.2.5.3.2	25
C.	Hours of Operation	4.2.5.3.3	25
D.	Payments to Claims Workers	4.2.5.3.4	50
E.	Reconciliation of Reports	4.2.5.3.5	50
F.	Start-up Plan	4.2.5.3.6	100
G.	Assessment of Benefits and Impact	4.2.5.3.7	25
H.	Vendor Certifications	4.2.5.4.	15
Cost Proposal 109		0% of points for a possible 100 points	
A.	Cost Proposal	5.0	100